

Support for the Great East Japan Earthquake and Tsunami

London, 17th March 2011 – The ongoing welfare of our employees, their families and the communities where we operate remains our number one priority. We are working with colleagues in the affected regions and around the country to ensure that they have all the support that they need. We will continue to fully cooperate with the energy saving requests from the Japanese power companies, while balancing the needs of our business. We are fully committed to a quick recovery.

As a global business with a network of local facilities around the world, our European operations are currently operating as usual and we are fulfilling our customer and dealer requests from our European supply centre in the Netherlands. Globally, the logistics from our primary ports in Tokyo, Yokohama and Shimizu are also functioning as usual.

We have a stringent business continuity plan that has allowed us to remain in full control of our key business data, ensuring that we are continuing to globally manage and monitor our service and support levels to our usual high standards.

We are assessing any longer term direct and indirect impact for our customers and suppliers with the aim of minimising disruption, wherever possible.

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About Ricoh Europe

Ricoh Company, Ltd (“Ricoh Company”) is a global technology leader, specialising in the office and production printing markets. Ricoh works with organisations around the world to modernise work environments and optimise document efficiency.

With over 108,500 employees worldwide, it operates in Europe, the Americas, Asia Pacific, China and Japan. Ricoh Europe Holdings Plc is a public limited company and the EMEA headquarters of Ricoh Company with operations located in London, United Kingdom and Amstelveen, the Netherlands. In the fiscal year ended 31 March 2010, revenues from Ricoh's EMEA operations totalled over YEN 458.5 billion (\$4.5 bn) Ricoh Company's worldwide sales totalled over YEN 2,016 billion (\$21bn) during the year ended 31 March 2010.

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